

EagleView® iPhone® App User Guide

For iPhone OS 3.1 Software and Higher



866-659-8439 | www.eagleview.com





Table of Contents

Overview	2	Address	15	Overview	22
Available Features:	2	Photos	16	Photo Management	22
Getting Started	3	Select Image Source	16	Report Photos Screen	23
Installation	3	Take Photo	17	Select Photos for Report Screens	24
Launching	4	Photo Albums	18	Photo Editing	25
Sign-In Screen	4	Order Completion	19	Edit Photo screens	25
Sign-In Screen Settings	5	Report	19	Getting Help	28
Current Orders	6	Delivery	19		
Completed Orders	7	Structures At Address	20		
Sort	8	Changes in Last 4 Yrs.	20		
Refresh	8	More Details	20		
Info and Details	9	Place Order	20		
In Progress Orders	11	Settings & Other			
Search	11	Functionality	21		
New Orders	13	Settings	21		
Maps	14	Photo Manager and			
Map Alert	14	Photo Editor (iOS Platform)	22		



Overview

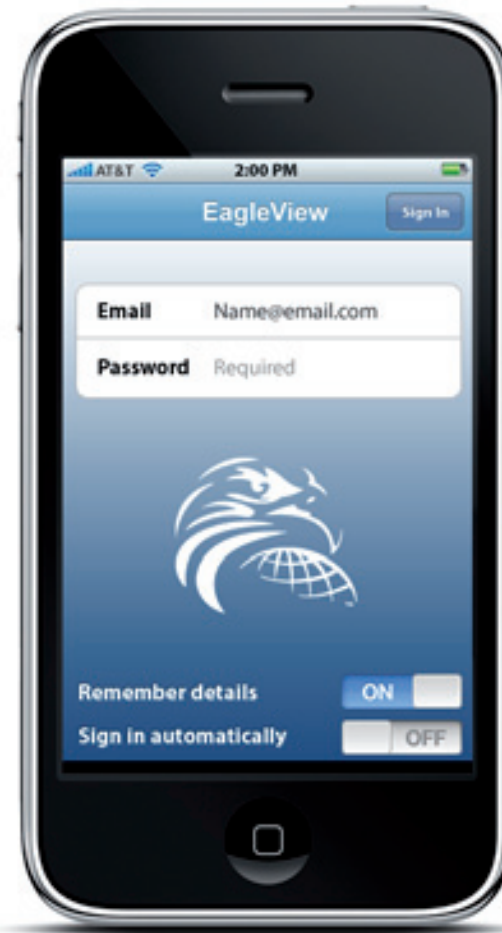
Do you wish you could place orders, view measurement details and check the status of pending orders when you're out in the field?

Now you can.

EagleView iPhone® mobile application works seamlessly with your iPhone or iPod® Touch¹, providing on-site ordering based upon your GPS locations and handy access and storage for all of your measurement details. Save time when you're on the go – pair it with your online usage for complete portability!

Available Features:

- Use your same eagleview.com credentials to log in
- Easily place new orders anytime, anywhere
- Attach property photos to your order
- Check the status of pending orders
- Receive completed orders as soon as they're ready
- View and store all of your reports on your phone
- Access valuable report measurement data and details while away from your desk
- The same quality, accuracy and customer service you deserve



¹ Currently, the EagleView iPhone Application works within the limits of the iPod hardware. The present generation of iPod Touch does not have a camera, GPS chip, or 3G connectivity. Therefore, on the iPod Touch, the camera-related features are disabled. And, due to the lack of GPS-related features and 3G connectivity, the EagleView iPhone Application will run in an 'offline' mode until the device is connected to a WIFI hotspot.



Getting Started

Congratulations on deciding to use the EagleView iPhone Application. The following sections will outline some of the primary functionality of this application.

Installation

On the iPhone, the customer will click the **App Store** icon on their desktop to locate and download the EagleView iPhone Application.²

From here, click on the EagleView iPhone Application in the list and simply follow the instructions to download and install the application.



² Connection to the Internet is required for installation and to download the most recent **Completed** or **In Progress Orders**. If no, or poor Internet connection is detected, an alert appears.



Launching

After installation, tap the EagleView iPhone Application icon on your device desktop to launch this program.

Sign-In Screen

You'll find the sign-in process to be easy and similar to most sign-in pages. Enter your email address and password to sign into the EagleView iPhone Application. These are the same credentials you use on www.eagleview.com currently.

Now, click the **Sign-In** control in the **Navigation** bar.





Sign-In Screen Settings

Remember details

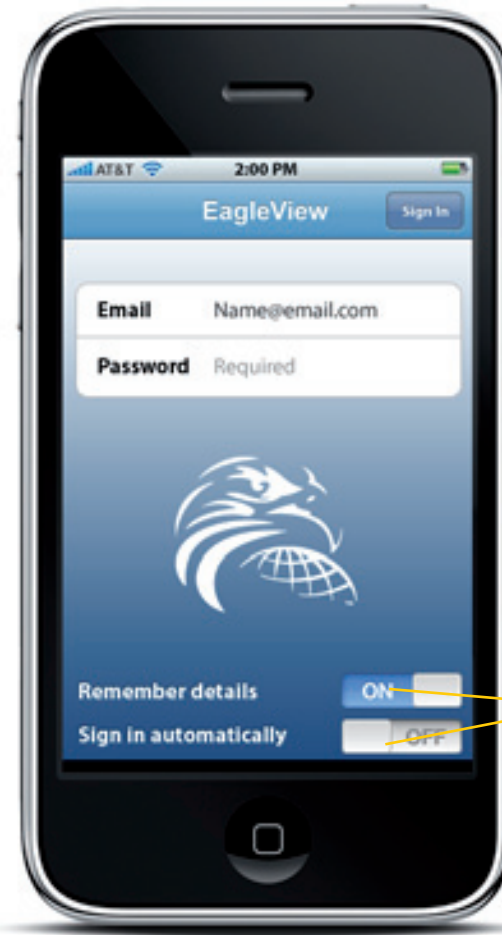
By enabling this option, the EagleView iPhone Application will remember your settings between uses.

Sign in automatically

This setting enables or disables automatic sign in. This will save time on a personal phone, but should be disabled (OFF) on phones that may have multiple users.³

With this setting enabled, this screen will not appear each time you launch this application.

Note: These may be changed in the **Settings** screen later.



You can control settings between uses from the login screen.

³ Connection to the Internet is required to download the most recent completed or in progress orders. If no or poor Internet connection is detected, an alert appears.



Current Orders

After tapping Sign In, the application synchronizes and loads your current orders. When this process is complete, your Completed Orders are displayed.

At the bottom of the screen, in the tab bar, are four controls.

Completed

The first tab displays the **Completed Orders** table view.

In Progress

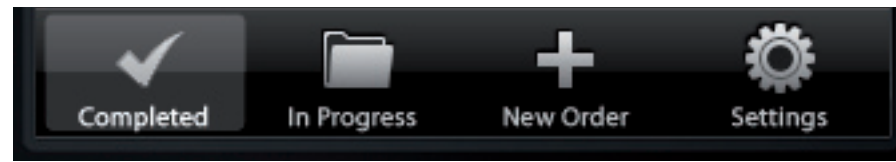
The second tab displays the **In Progress Orders** table view and all orders that are currently being completed at EagleView.

New Order

The third tab is used to place a **New Order** with EagleView.

Settings

The last tab displays values that may be set to affect all subsequent launches of the EagleView application.





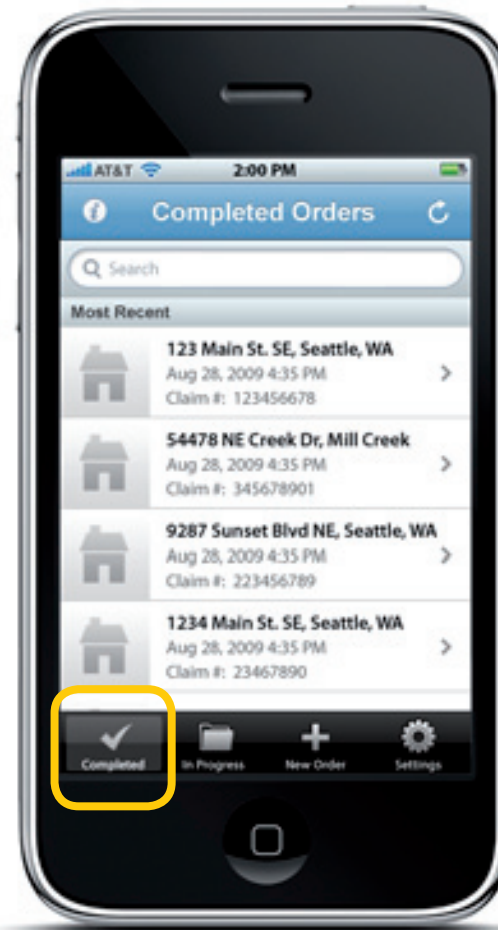
Completed Orders

Each order in the **Completed Orders** table view reflects the address and date/time that the order was completed in chronological order.

By default, this table view shows the latest 25 orders.

The **Claim #** is a customizable value, which may be changed to something else like **Cat ID** or **Batch ID**.

Note: You may change the data displayed in this table view via the **Settings** screen.





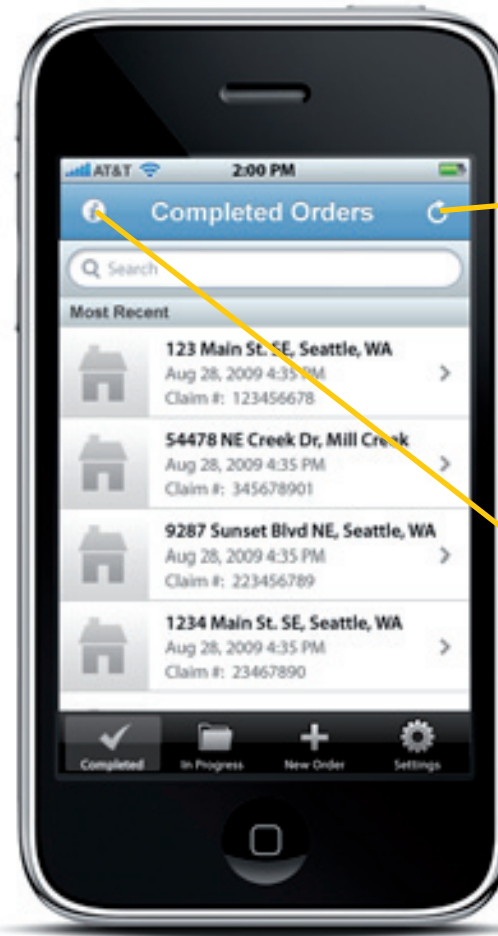
Sort

As mentioned earlier, the **Claim #** value may be changed to enable you to automatically sort your orders differently. Tap the (Info) control, on the left of the navigation bar, to display the **Sort** filter picker.

Now, swipe the picker up or down and tap on the value that you'd like to sort by. Then tap **Save**.

Refresh

The (Refresh) control, on the right of the navigation bar, updates the table view.



The Refresh button will update the table view.



The Info control allows you choose the way you want to sort your completed orders.



Info and Details

By tapping on an order on the Completed Orders screen, details appear in a grouped table view with the following items:

- **Photo** (or house icon) if photo was submitted at the time you placed the order
- **Order ID**
- **Address** of property
- **Claim #**
- Total **Area** of roof
- Predominant **Pitch**
- Total **Ridge Length**
- Total **Valley Length**
- Total **Eave Length**
- Total **Rake Length**
- **View Photo** To view the photo in this order
- **More Details** Tap to display **More Details**



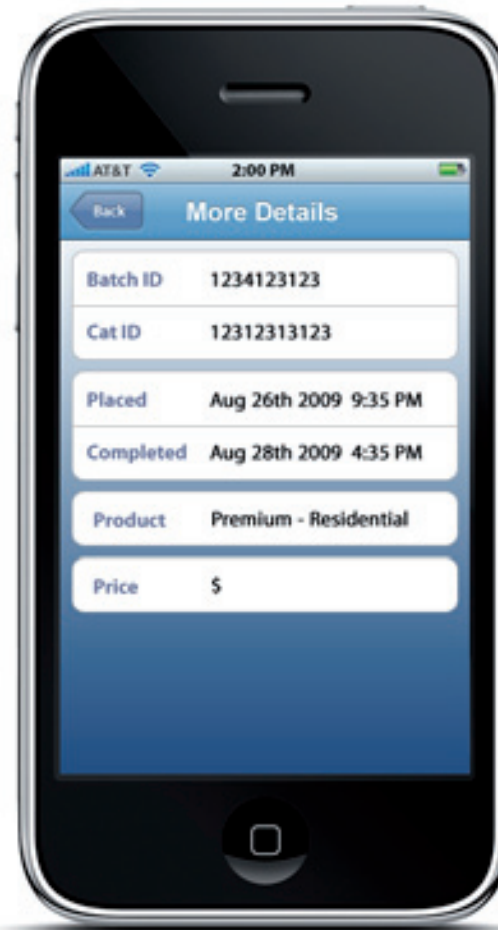


More Details

This screen provides more information about your order.

Items on this screen are:

- **Batch ID:** Used if this order were part of a batch order
- **Cat ID:** Your value based upon the possible cause of the repair
- **Placed:** Date/time order was placed
- **Completed:** Date/time order was completed
- **Product:** If this is a commercial or residential property
- **Price**





In Progress Orders

Tap **In Progress**, at the bottom of the screen, to display a table view of your orders that are currently being processed at EagleView.

The resulting table view appears in the same layout as the **Completed Orders** table view. As with **Completed Orders**, it displays 25 orders in the table unless you tap on **Show More...**

Note: If an order has been saved on your phone, but has not been submitted yet, it appears under the **Not Sent Orders** heading at the top of the table view.

Search

Since you could potentially have many orders in the **Completed Orders** or **In Progress Orders** table views, the Search feature may be invaluable in locating a specific order.

The search feature looks to any matching string in your table view. So if you enter a search string that appears in one or more addresses along with one or more claim numbers, all of these orders will be displayed.



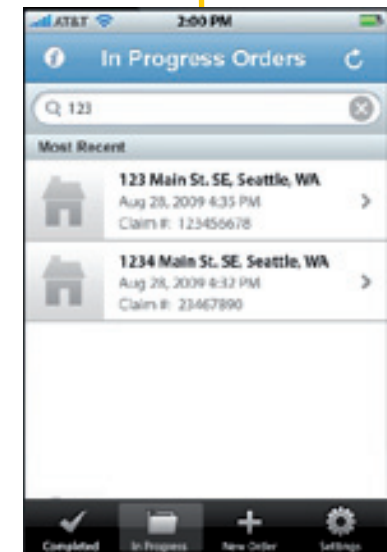
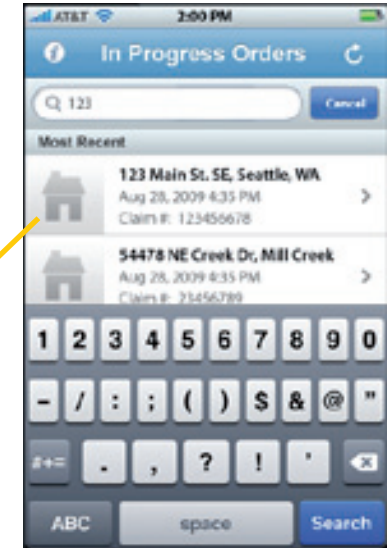
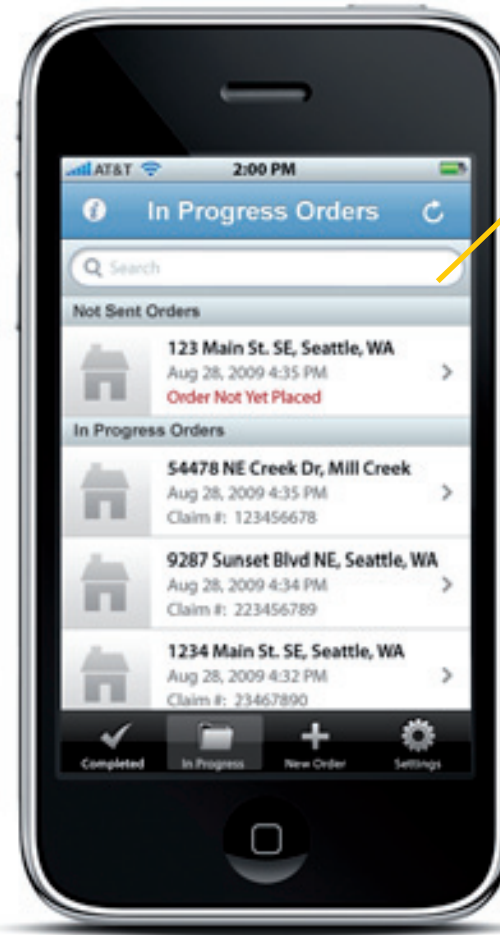


To use the Search feature:

1. Tap on the **Search** text field above your table view.
The keyboard control appears immediately.
2. Enter the text you are searching for. Notice that the table view of orders updates dynamically as you enter text into the **Search** text field.
3. Tap **Search** in the bottom right corner of the keyboard control. Note that the keyboard and **Cancel** control disappears and your table view is updated to reflect your search criterion.

The **Cancel** control is only visible when the keyboard is displayed. To return to your full table view and hide the keyboard, simply tap on **Cancel**.

To clear your current **Search** text control, tap the button to the right of the **Search** text field.





New Orders

To place a new EagleView order tap the **New Order** tab at the bottom of the screen in the tab bar.

On the **New Order** screen, there are two choices:

Use Current Location – Displays the **Map** screen

Add New Address – Displays the **Address** screen

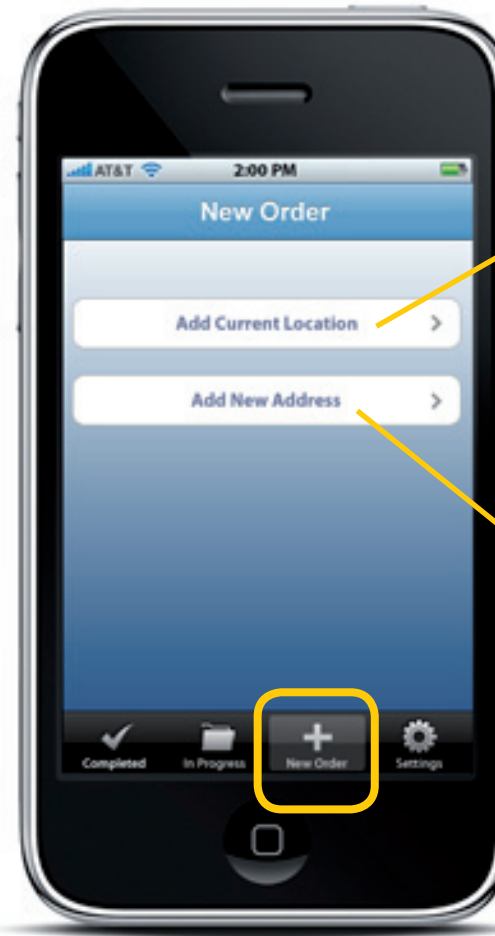
Map

This control marks your current location on a map.

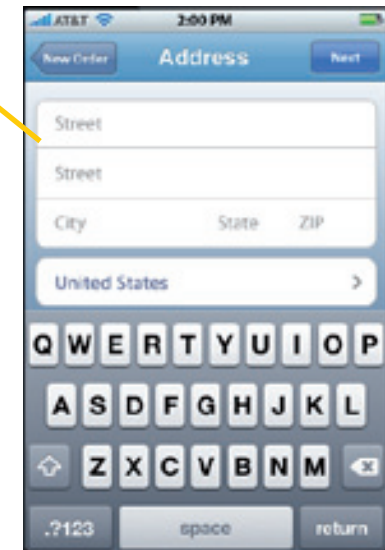
Note: You may change settings to turn **Use Current Location** off to skip this screen and see the **Address** screen in the future.

Address

Or you may enter the address manually.



Map Screen



Address Screen



Maps

After tapping on **Use Current Location** on the **New Order** screen, a map is displayed with a pin marking the current location.

Five controls are displayed below the map. The control on the left, with a compass icon, displays the current GPS coordinates on the map. It triangulates your current location and displays it on the map.

Then tap on the map over the building to be measured to place the pin. The three center controls alter the map appearance.

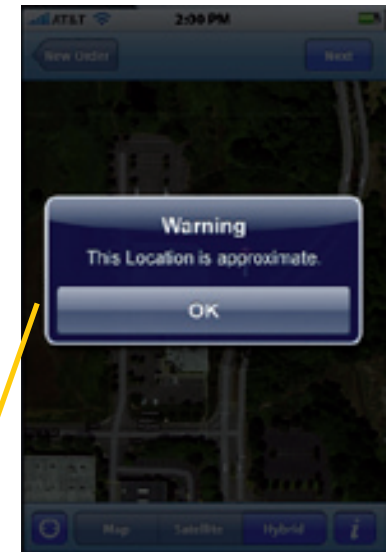
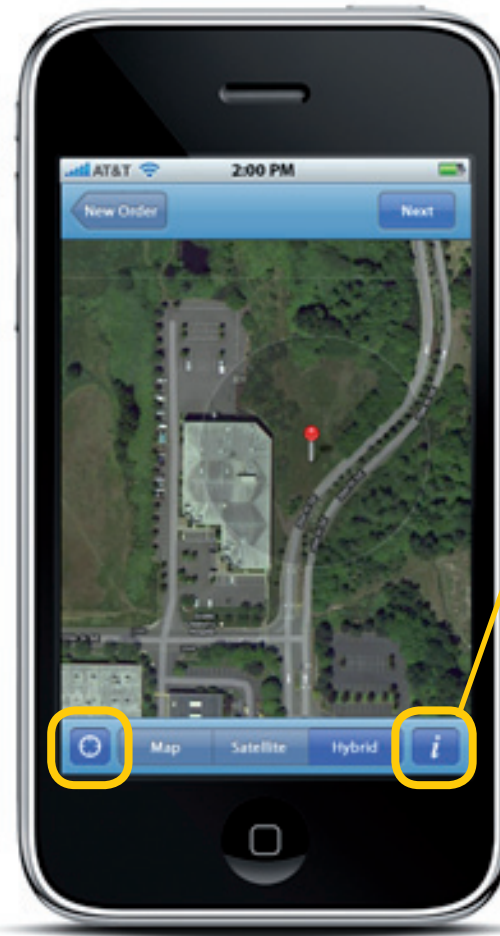
- **Map** – default map view with street labels
- **Satellite** – photographic map
- **Hybrid** – photographic map with street overlay

The control on the right provides you with short instructions in an alert.

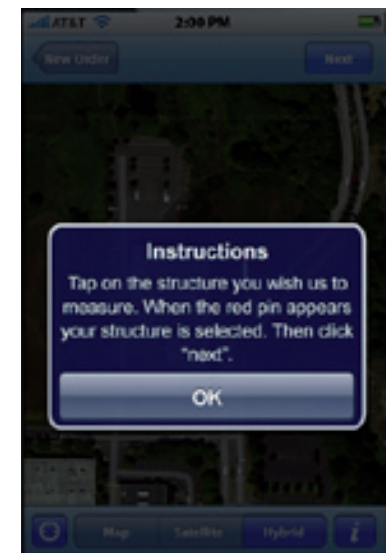
Map Alert

An alert appears if the address is not identified exactly. Upon tapping **OK**, the **Info** screen appears.

When the correct location is marked on the map, tap **Next** to verify the address.



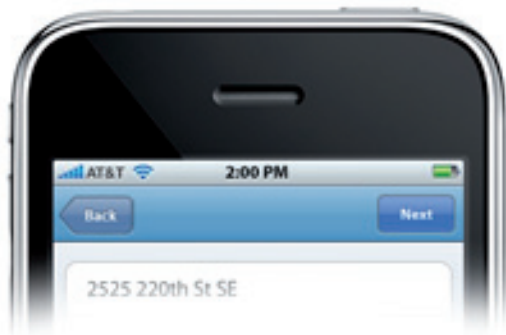
Map Alert
An alert appears if the address is not identified exactly. Upon tapping OK, the Info screen appears.





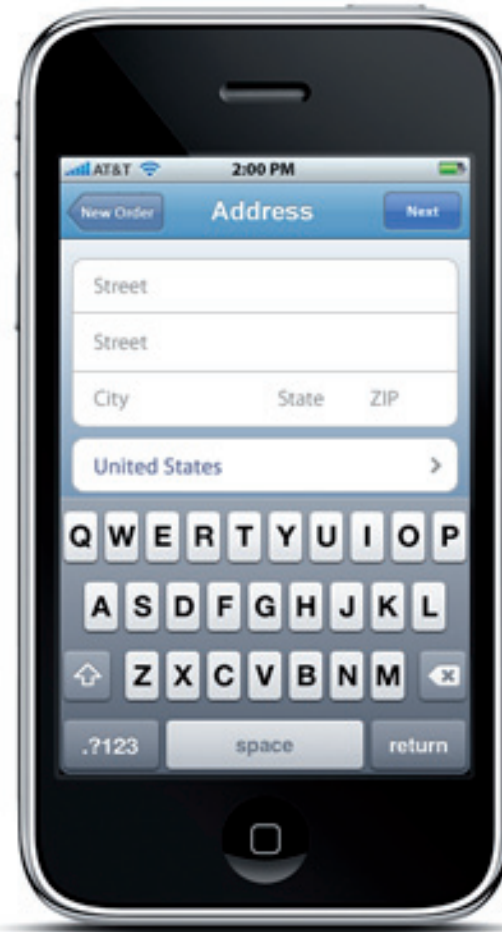
Address

From here, you may tap **Back** to return to the map.



If the address is not correct, tap on a line to display the keyboard and alter the text.

Tap **Next** to proceed to the **New Order** screen when you're sure the address is correct





Photos

Now that the address has been entered, you may choose a photo of the property, using the camera on your iPhone device or uploading from the **Photo Albums**. On the **New Order** screen, simply tap on the camera icon on the top left.

Select Image Source

If you are using an iPhone, an alert appears prompting you to select either **Take Photo** or **Photo Library** as your image source.

If you are using an iPod Touch, you are automatically directed to your **Photo Albums** screen and do not see the alert.

Note: The screen on the right only appears on the iPhone.





Take Photo

If you're on site, you may wish to take a photo of the property. Use the built-in camera on your iPhone device.

Tip: When taking the photo, once you see the house on your screen, straighten the image and make sure you can see it all. Next tap the control to take the photo. Then tap **Save** to keep the photo with your order.

Important: This photo will be uploaded to EagleView when the order is placed. This photo will be included in the report on a separate page. It will also remain on your device for future reference.

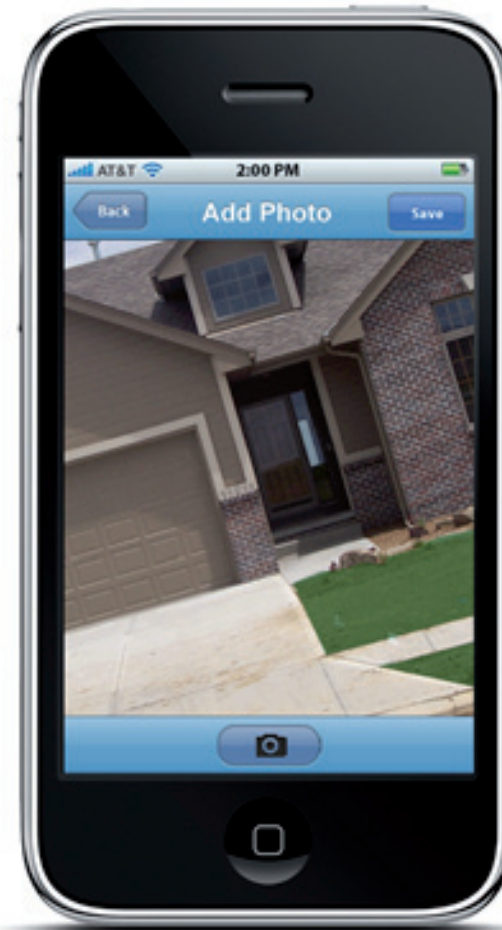




Photo Albums

Follow these steps to select a photo from the **Photo Albums** on your device.

1. In the **Photo Albums** screen, tap on the appropriate library and tap on an image.
2. A large version of that image appears. Now tap either **Cancel** or **Choose**.
3. If you tap **Choose**, this image appears with the new order.





Order Completion

After tapping Save, above the map or above the Add Address screen, the New Order screen appears with your data. From here, alter the options such as:

- **Report**
- **Delivery**
- **Structures At Address**
- **Changes in Last 4 Yrs.**
- **More Details**

Report

From here, you may select the type of report you are ordering.

The choices may include:

- **Standard – Residential**
- **Premium – Residential**
- **Premium – Commercial**

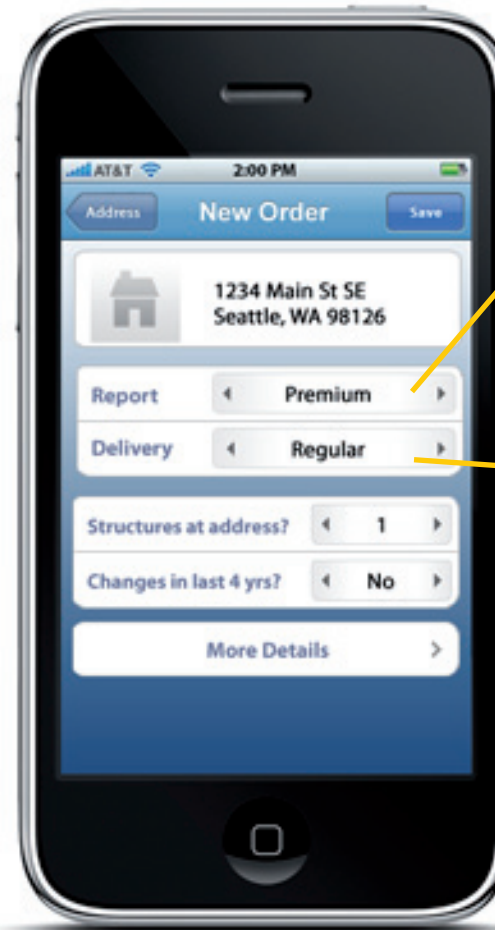
Delivery

Now, you may select the delivery method for your order.

The choices may include:

- **Express Delivery**
- **Three Hour Delivery**
- **Regular Delivery**

Note: These choices will affect pricing



Report choices may include:
Standard – Residential
Premium – Residential
Premium – Commercial

Delivery choices may include:
Express Delivery
Three Hour Delivery
Regular Delivery



Structures At Address

Select a number to reflect the number of structures that must be measured for the order.

Tip The Previous and Next controls are there to move between the various options like **Structures**, **Changes in Last 4 years**, not between the values on the picker.

Changes in Last 4 Yrs.

When you tap on this item, you may choose between **Yes** and **No** on the picker.

More Details

Tap More Details to enter the:

- Claim #
- Claim Info
- Purchase Order (PO #) number
- Comments
- Recipients

Place Order

Swipe down this table view for additional options. At the bottom of this screen, tap on **Place Order** to send the request to EagleView.





Settings & Other Functionality

Settings

As with many programs, the EagleView iPhone Application also has settings that you can use to configure the application.

These settings include:

- **Remember Details**
- **Auto Login**
- The default **Orders** table view value to **Show**.





Photo Manager and Photo Editor (iOS Platform)

Overview

With the EagleView Mobile application version 2.0 you have the ability to add multiple 'Customer Submitted Images' (up to 6) to your EagleView roof report and store even more images on your local device. You can also edit and annotate images, save them locally on the device and apply those changes to your EagleView report before it is complete.

Photo Management

Photo management and photo editor features can be accessed from the following screens:

- Completed report detail page > View Photo
- In Progress report detail page > View Photo





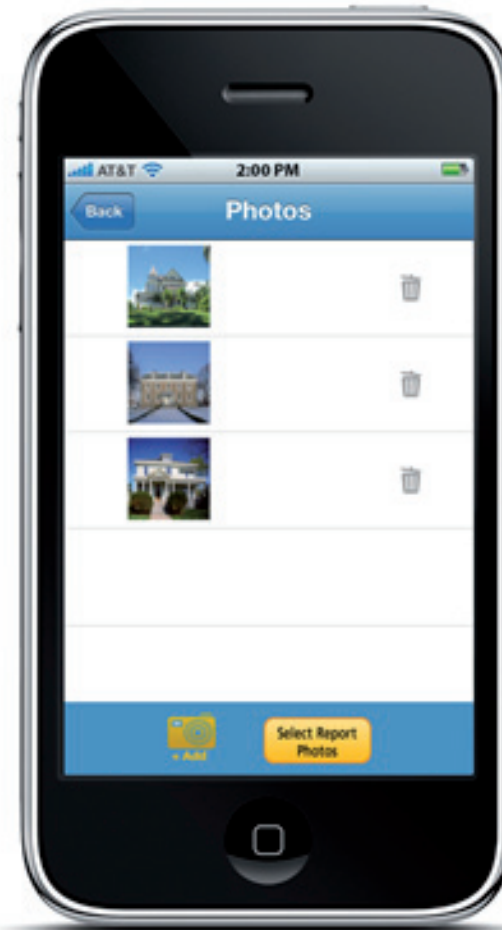
Report Photos Screen

- Lists of all user photos associated with a report images.
- ***Does not include report N, S, W, E and Overhead images*
- Click on image – Loads image into image editor.

Edit Photo Screen

**The following features are for disabled for Completed Reports. Edit Image functionality is available only for In Progress reports.*

- User can add a photo/image– + Add camera icon
- User can delete an individual photo/image – Trash can icon
- Select Report Photos button
- Back button – User is returned to previous report detail screen





Select Photos for Report Screens

***Feature only available for In-Progress reports.*

- Select checkbox for an image – Indicates image is to be included in the report in the Customer Submitted Photos Section of the EagleView roof report.
- Uncheck checkbox for an image – Indicates image will not be included in the report.
- Left-hand column numbers indicate the order the images appear in the report.
- Drag and drop images into a new order. Numbers in the left column update automatically. **** Limit of 6 images can be included in the 'Customer Submitted Image' section of a report.**
- Update button uploads selected photos and will be included in the EagleView roof report.
- Indicators show in-progress (Uploading Photo), success (Successful Upload) and failure (Upload Failure) of uploaded images.
- Back button – returns to the Report Photos Screen

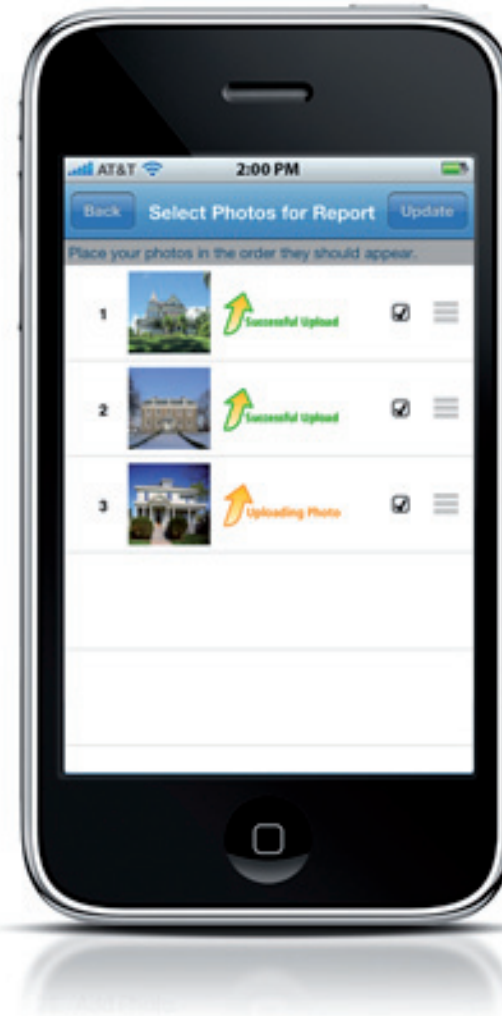




Photo Editing

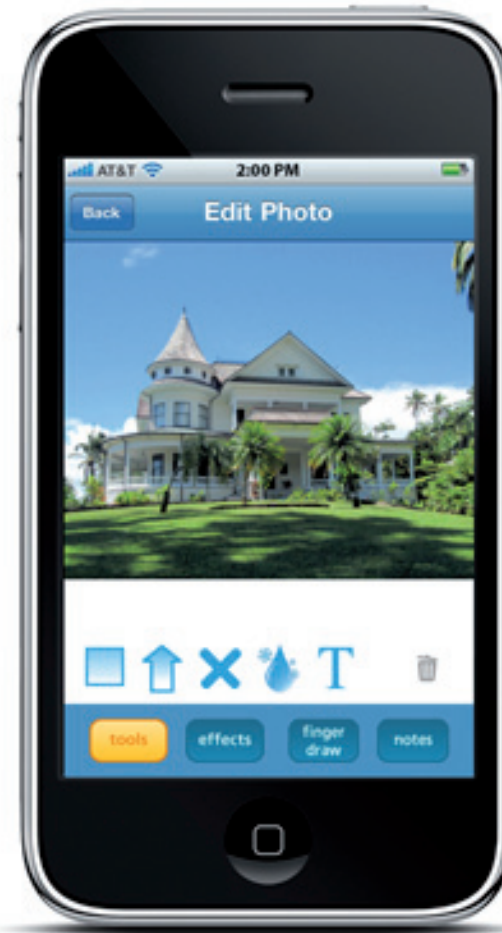
You can annotate a photo with text and selected icons (selection box, arrow, roof damage icon, water damage icon). Adjust effects of the photo with Brightness and Contrast tools. Free form drawing is available with the Finger Draw feature. Add notes to an image (Up to 100 characters) and they will be included along with the image in the EagleView report.

The Photo Editor is accessed when you select an individual image from the **Report Photo Screen**.

Edit Photo screens

- Lower Tab controls which edit function is available (Tools, Effects, Finger Draw, Notes)

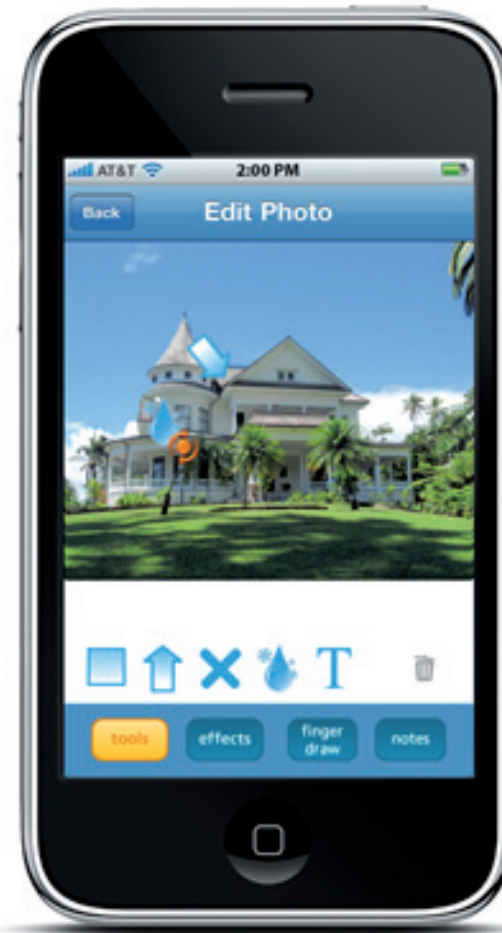
**If you have loaded an image for a completed report the Edit Image functions are disabled.





Annotation Screen

- Ability to edit and annotate an image.
- Changes are saved locally to the device.
- Tools
 - Square icon (opaque box to indicate a selected region)
 - Arrow icon
 - Roof damage (X) icon
 - Water Damage icon
 - Annotation tool (text)
 - Trash can icon will remove last unsaved change from the image.
- All icons and text can be moved, resized and rotated on the image.





Effects Screen

- Brightness slider – Increases and decreases the image brightness.
- Contrast slider – Increases and decreases the image brightness.

Finger Draw Screen

- Allows free form drawing on the image (ex: dark blue arrow).
- Slider control increases or decreases the line width.
- Color picker allows you to select a color (see color picker)
- Eraser icon will remove the last line drawn.





Image Notes

Add image notes screen:

- Image notes are included below each image in the 'Customer Submitted Images' section.
- Tap in notes area to activate notes dialog.
- 100 character limit for image notes.

Getting Help

For assistance with this application:

- Check the EagleView web site at www.eagleview.com
- Contact EagleView Customer Service at 866-659-8439.
- Email us at CustomerService@eagleview.com.

